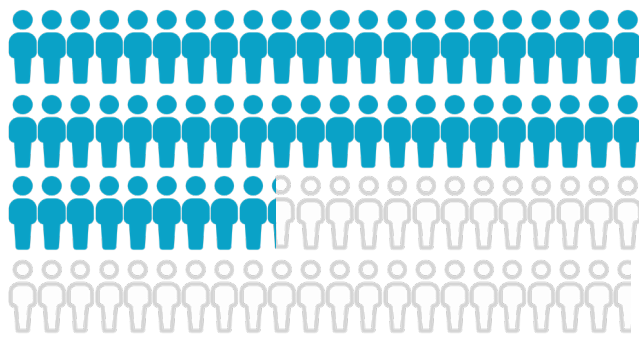


# Registration Renewal Survey Results

2022-23

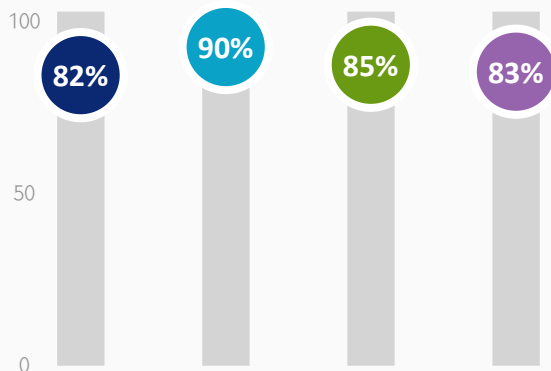


**531** out of **877** regulated members responded to the survey.

## Continuing Competence Program (CCP)

 **88%** agreed or strongly agreed that 15 CCP credits is reasonable.

### CCP Value



agreed or strongly agreed that the CCP:

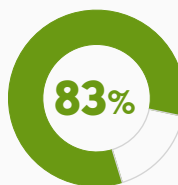
**82%** supports the College's mandate to protect the public.

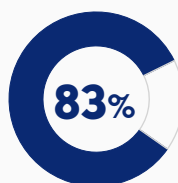
**90%** strengthens the acupuncture profession.

**85%** helped to maintain and enhance their competence.

**83%** had value to them and their practice.

## Registration Renewal

 **83%** agreed or strongly agreed that the renewal forms were easy to navigate.

 **83%** of respondents completed their CCP forms in <90 minutes.

**175** reached out to College staff



**89%** of individuals who reached out felt that staff were effective in dealing with their inquiry.

 **94%** were completely or somewhat satisfied with the support they received<sup>1</sup>.

SOURCE:  
The 2022-23 CCP and Registration Renewal Survey sent to regulated members on April 3, 2023.

<sup>1</sup>Of respondents who chose satisfied or unsatisfied.



# Improvement Opportunities

## What we heard:



The CCP and Renewal Forms could be made clearer and more user-friendly.



Feedback on the requirement of goals and reflections in the CCP Form was split - some respondents felt they add value and others did not.



Subject matter that is eligible for CCP credits is unclear.



There is confusion between the role of an association vs the role of a College.



There were some common misconceptions regarding registration renewal and the CCP.

## How we are going to address it:



Complete a comprehensive review of all form instructions and update them to make the forms easier to understand.



The Competency Committee will review the value of goals and reflections to the CCP.



Make Alberta competency requirements clear to members through the development of a competencies document and clear information on our website.



Develop a communications strategy to educate members on the differences between these entities<sup>1</sup>.



Inform members of the facts in order to reduce these misconceptions<sup>2</sup>.

### SOURCE:

The 2022-23 CCP and Registration Renewal Survey sent to regulated members on April 3, 2023.

<sup>1</sup>A chart explaining the difference between a College and an Association is on page 4 of this document and also available at [www.acupuncturealberta.ca](http://www.acupuncturealberta.ca).

<sup>2</sup>Common misconceptions are addressed on page 3 of this document.



# Common Misconceptions

## Misconceptions:

## Facts:

1. The CCP is too expensive.



CCP credits can be earned through a variety of activities, including activities that **have little to no cost**<sup>1</sup>.

2. The College should not require continuing competence.



**The College is required to have a CCP** pursuant to the *Health Professions Act* to **ensure public safety**. The College also runs a CCP for a variety of other benefits it brings to the profession<sup>1</sup>.

3. The CCP Form should be available on our member portal all year long so members can track their progress.



**The CCP Form is available** on our member portal **all year long** so members can track their progress.

4. A member should be able to edit their goal if it changes throughout the year.



The goal section of the CCP Form can be edited, meaning **members can update or change their goals at any time**.

5. Unsure what the College does and how its funds are spent.



The College uses funds to fulfill its mandate to protect the public. We will produce a *What the College Does* video to **inform stakeholders about the work we do and the role we play in the acupuncture profession**.

## SOURCE:

The 2022-23 CCP and Registration Renewal Survey sent to regulated members on April 3, 2023.

<sup>1</sup>More information is available at [www.acupuncturealberta.ca](http://www.acupuncturealberta.ca)



# College and Association Functions

|                        | College  | Association   |
|------------------------|--|---|
| Membership             | Mandatory  | Voluntary   |
| Accountability         | Accountable to the government.<br><i>(in our case, Minister of Health)</i>   | Accountable to its members.   |
| Primary Goal           | Achieve mandate to protect the public.   | Act in the best interest of its members and advocate on behalf of the profession they represent.                                  |
| Legislative compliance | Govern regulated members according to legislation and bylaws.  | No regulatory authority.  |
| Competence             | Sets the standards for competence requirements.<br><br>Required to run a continuing competence program.  | Free to offer professional development opportunities to support their members in their pursuit of competent and ethical practice. |
| Ethics                 | Sets the standards for ethical practice.<br><br>Authorized to receive complaints from the public of alleged unprofessional conduct against regulated members, and can take disciplinary action when necessary. |   |
| Protected title        | Only entity that can authorize the use of a protected title.<br><i>(in our profession, there is one protected title - Doctor of Acupuncture)</i>   | Cannot authorize use of a protected title/credentials.  |
| Advocacy               | Not permitted to advocate for the profession.  | Free to focus on advocacy and promotion of the profession, including such issues as public awareness and professional image.      |

