



## 15. COLLEGE MANDATE/GOALS

### Member's Questions

1. Will council commit to prioritizing essential regulatory elements such as re-developing a robust Standard(s) of Practice and Code of Ethics similar in scope and breadth to regulators such as the College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario, the College of Traditional Chinese Medicine Practitioners & Acupuncturists of British Columbia, or the Physiotherapy College of Alberta.
2. Will council commit to developing and deploying resources in support of a new Standards of Practice such as guidance documents, webinars, or support staff such as a practice advisor?
3. Does council contemplate pursuing a strategic planning framework with measurable Key Performance Indicators to measure the progress and outcomes of above? Will council commit to forego regulatory initiatives which have historically distracted the CAA from attending to smaller but more fundamental work, such as attempting to create new professional designations, expanding our restricted activities, or developing a provincial registration exam in place of the Pan-Canadian?
4. When can we expect the Code of Ethics and Standards of Practice, both required by the HPA, be completed? Are they currently underway? If not, why not?
5. When can we expect the Governance Manual to be completed and published?
6. What are the strategic and operational priorities we may anticipate for Council and the Secretariat over the next fiscal year? As the College operates with a relative opaqueness it is difficult to gauge whether Council and the Secretariat are focused on the most pressing tasks necessary to advance our profession and meet our legislated requirements. Case in point, with all the backlog of “yesterday’s” work that needs to be focused on, it is difficult to appreciate how a logo contest became one of the only visible external activities of the College last quarter.

Council recognizes that there are a significant number of documents that need to be developed to complete the transition to the HPA and to ensure good governance. The Code of Ethics, Standards of Practice and other critical policy documents are under development. These will be posted once they are completed and approved.

All Standards of Practice are being reviewed in anticipation of the proclamation of Bill 46. Once the entirety of Bill 46 is proclaimed in force, we will be able to move forward with the completion of the Standards of Practice. These are a priority for the College.

Strategic planning is a key area identified in the recent governance and organizational review. The College has not had a strategic plan since 2016 and had not set any goals or performance indicators with which to measure goals. Council commits to developing a strategic plan as part of reviewing and implementing recommendations made in the review. Development of suitable performance indicators would be included where appropriate.

The College has many responsibilities under the HPA. Regulatory initiatives need to be strategically approached with robust, fulsome discussions and clear direction in mind. The development of a strategic plan will guide the Council in its decision making and ensure that the foundation we work from is strong.

The College has completed an external review of operations, procedures and governance. Using this as a guideline, a Governance Manual can now be appropriately developed. This is an important piece of our governance framework and will be developed in stages, as the College embraces its new governance structure and develops all of the supporting materials.